

গণপ্রজাতন্ত্রী বাংলাদেশ সরকার  
বহিরাগমন ও পাসপোর্ট অধিদপ্তর  
আগারগাঁও, ঢাকা-১২০৭।  
[www.dip.gov.bd](http://www.dip.gov.bd)

নং-৫৮.০১.০০০০.১০২.২৬.০০১.১৭-৯৫৩

তারিখঃ

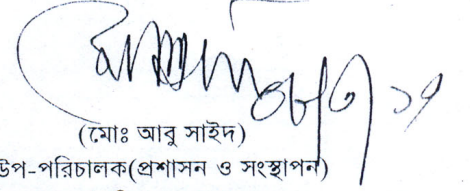
২৪ ফাল্গুন ১৪২৩ বঙ্গাব্দ।

০৮ মার্চ ২০১৭ খ্রিঃ।

**বিষয়ঃ Selection of service AMC for Comprehensive AnnualService provider for the support service in Data Center, Disaster Recovery Center and related offices এর Expression of Interest(EOI) বিজ্ঞপ্তি প্রকাশ প্রসঙ্গে।**

বহিরাগমন ও পাসপোর্ট অধিদপ্তরের জন্য Selection of service AMC for Comprehensive AnnualService provider for the support service in Data Center, Disaster Recovery Center and related offices এর Expression of Interest(EOI) বিজ্ঞপ্তি আগামী ০৯/০৩/২০১৭ খ্রিঃ তারিখে আপনার পত্রিকায় প্রকাশের জন্য বিশেষভাবে অনুরোধ করা হল। বিজ্ঞপ্তি প্রকাশ করে সৌজন্য কপিসহ ০৩(তিন) প্রস্থ বিল অত্রাফিসে প্রেরণের জন্য অনুরোধ করা হল।

সংযুক্তঃ টেন্ডার বিজ্ঞপ্তি ০১(এক) প্রস্থ (পত্রিকায় প্রকাশের জন্য)।



(মোঃ আবু সাইদ)

উপ-পরিচালক(প্রশাসন ও সংস্থাপন)

মহাপরিচালকের পক্ষে

ফোন-৮১৮১২৬২।

**কার্যার্থেঃ**

- ০১। বিজ্ঞাপন ম্যানেজার, The Daily Star, নিউজ এন্ড কমার্শিয়াল অফিস, ১৯ কাওরান বাজার, ঢাকা।
- ০২। বিজ্ঞাপন ম্যানেজার, আমাদের সময়, ১১৮-১২১ তেজগাঁও শিল্প এলাকা, তেজগাঁও, ঢাকা-১২০৮।
- ০৩। বিজ্ঞাপন ম্যানেজার, সংবাদ, ৩৬ পুরানা পল্টন, ঢাকা-১০০।
- ০৪। বিজ্ঞাপন ম্যানেজার, The Asian Age, এস আর টাওয়ার (৭ম তলা), ৪৯ পুরাতন এয়ারপোর্ট রোড, তেজগাঁও, ঢাকা-১২১৫।
- ০৫। এ্যাসিস্টেন্ট সিস্টেম এনালিস্ট, ডাটা সেন্টার, বহিরাগমন ও পাসপোর্ট অধিদপ্তর, ঢাকা। তাঁকে বিজ্ঞপ্তি অধিদপ্তরের ওয়েবসাইটে প্রকাশ করার জন্য অনুরোধ করা হল।

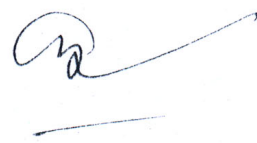
**জ্ঞাতার্থেঃ**

- ০১। মহাপরিচালক মহোদয়ের ব্যক্তিগত সহকারী, বহিরাগমন ও পাসপোর্ট অধিদপ্তর, আগারগাঁও, ঢাকা।

**GOVERNMENT OF THE PEOPLE'S REPUBLIC OF BANGLADESH**  
 Department of Immigration and Passports  
 E-7, Sher-e-Bangla Nagar, Agargaon, Dhaka-1207.  
[www.dip.gov.bd](http://www.dip.gov.bd)

**Expression of Interest (EOI)**

01	Ministry	Ministry of Home Affairs
02	Agency	Department of Immigration and Passports(DIP)
03	Name of Procuring Entity	Director General
04	Procuring Entity Name	Director General
05	Procuring Entity Code	Not Used at present.
06	Procuring Entity District	Dhaka
07	Expression of Interest For	Selection of service Provider for Comprehensive Annual Maintenance Service Contract for Data Center, Disaster Recovery Center, Personalization Center, 71 Regional Passport Offices, SB/DSB, ICP, DIPHQ and Bangladesh Foreign Mission.
08	EOI Ref No	58.01.0000.102.26.001.17-953
09	Date	08/03/2017
	Contract Period	01 <sup>st</sup> July 2017 to 30 <sup>th</sup> June 2019 ( It may extendable depends on customer satisfaction)
<b>KEY INFORMATION</b>		
10	Procurement Method	QCBS
<b>FUNDING INFORMATION</b>		
11	Budget and Source of Funds	Revenue Budget, GoB
12	Development Partners (If applicable)	None
<b>PARTICULAR INFORMATION</b>		
13	Project/Programme Code	N/A
14	Project/Programme Name	N/A
15	EOI Closing Date and time	22/03/2017, Time: 1.00pm
<b>INFORMATION FOR APPLICANT</b>		
16	Brief Description of the Assignment	<p>1. On-site, On-line and off-site comprehensive Annual Maintenance Service Contract of Department of Immigration and Passport (DIP) for items/equipments of Data Center. SB/DSB, ICP Disaster Recovery Center, Personalization center, Regional passport Office's and Foreign Mission's which are operational under MRP &amp; MRV System and deployed in 39 Divisional Passport &amp; Visa office/Regional Passport Office, 65 Foreign Mission, 70 SB/DSB, 26 Immigration Check Point (ICP) ICP Visa Cell and DIP HQ.</p> <p>2. Contractor Shall be responsible for carrying out "On-Site", "Off-Site" and "On Line" Comprehensive Annual Maintenance for : (a) HP Server Type A, B, C. (b) HP Switch Type A, B, C, D(SB). (c) Juniper Router Type A,B,C, D(SB). (d) HP 3 PAR system, (e) SAN Switch. (f) SAN storage system. (g) Tape Backup System. (h) Firewall System. (i) HP Desktop. (j) HP Laptop. (k) HP Printers. (l) Doc Scanner. (m) Anti Virus. (n) LAN Connectivity. (o) Digital Camera. (p) Digital Signature Pad. (q) Finger Print Scanner. (r) Bar Code Reader. (s) MRV Printer. (t) Passport/Visa Reader. (u) Epson additional Printer PLQ-20. (v) Air Conditioner, (w) Generator with ATS, (x) UPS. (y) Photo copier &amp; (z) Mobile unit.</p> <p>3. The term Comprehensive means vendor will diagnose repair/replace the faulty equipment/ system/ component/ peripherals/ Driver software whichever and whenever necessary. All required Hardware/Software should supply, installed and delivery to respective offices under contract by the Service Provider.</p>



17	Experience, Resources & Delivery Capacity Required of the Firm/Company (Required documents and certificates should be submitted with EOI)	(i) The firm/Company must be registered as a firm or as a company, of peoples Republic of Bangladesh Government. Company should submit their Business Profile with offer. (ii) The firm/Company should be in existence for over 05 years in trade as on 30.06.2017 with maintenance turnover of more than BDT. 05 core per annum during the last 05 years ending 30 <sup>th</sup> June 2017, to be substantiated with audited financial statements. (iii) The firm/Company should have a previous experience in maintenance of similar equipments in at least two projects with Government Department/Public Sector/ Renowned Private Sector undertaking equipment of Data Center, Disaster Recovery Center, Perso center in Linux/ Unix/ Windows Environment. (iv) The firm/Company must have expertise in on-site, on-line and off-site maintenance and repair of components, Data Center, Disaster Recovery Center, Personalization Center, Peripherals and other Hardware parts and Accessories. (v) The firm/Company also must have employees with certification on HP industry standard architecture, HP server and HP storage devices and Network devices including Juniper certifications. For the guaranty of the employees' credibility individual employees CVs and authentic certification must be submitted with EOI (Personalization Machine would be out of this EOI). Experience of Technical expert must be shown on the basis of related fields (Like Generator expert, AC Expert).
18	Other Details (if applicable)	Envelope Containing the Application of EOI along the relevant supporting documents to be marked with "Expression of Interest (EOI) for selection of service Provider for Comprehensive Annual Maintenance Service contact for Data Center, Disaster Recovery Center, and Personalization center, SB/DSB, Foreign Missions and Regional Passport Offices, ICP, DIP HQ".
19	Association with foreign firms is	Joint Venture firm may participate in combination with the local partner. In course of level of action, the company would be liable to take consultancy support by themselves, who has the experience in the similar field.
<b>PROCURING ENTITY DETAILS</b>		
20	Name of the Official Inviting EOI	Director General
21	Designation of the Official Inviting EOI	Director General
22	Address of the Official Inviting EOI	Director General, Department of Immigration and Passport Passports, Bhaban, E-7, Sher-e Bangla Nagar, Agargaon, Dhaka-1207.
23	Contact Details of the Official Inviting EOI	DG, Department of Immigration and Passports, Passport Bhaban, E-7, Sher-e-Bangla Nagar, Agargaon, Dhaka-1207. <b>Attention:</b> DD (Admin & Estt.), Room no-609, Department of Immigration and Passports, Passport Bhaban, E-7, Sher-e Bangla Nagar, Agargaon, Dhaka-1207. Ph- 02-8181262.
24	Contact Details of the Official for Technical clarification of EOI	Mohammad Shachhu Miah, Maintenance Engineer, Equipment & Maintenance Section, Room no-303, Department of Immigration and Passports, Passport Bhaban, E-7, Sher-e Bangla Nagar, Agargaon, Dhaka-1207. Ph- 02-8181164.
25	Special Instruction	Total work plan and Methodology shall be submitted along with EOI.
26	The Procuring Entity reserves the right to reject all Tenders or annul the Tender proceedings.	

*masud* 08.03.17

(Abu Sayed)  
Deputy Director (Admin & Finance)  
Department of Immigration and Passports.